

HiCOZY

USER MANUAL

ICE MAKER

CB23H



VERSION: 1.1

CATALOG

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INTRODUCTION

This product is designed to make bullet-shaped ice suitable for cooling, preserving, and refreshing food and drinks. It's great for use in kitchens, living rooms, and more.

To get the best performance from your new bullet ice maker, please carefully read and follow all the instructions in this manual before use.

We hope you enjoy your new HiCOZY Bullet Ice Maker!

Thank you again for choosing HiCOZY. Questions or concerns? You are welcome to contact us via support@hicozy.com.

Please fully read and understand this manual before using and keep this manual for future reference.



Warning: Risk of fire/flammable materials.

WARNING

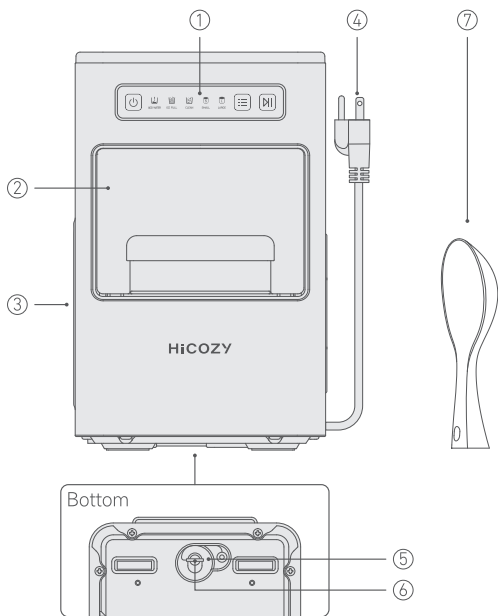
- It is recommended to use chilled water for faster ice production.
- Before using, ensure the power outlet's voltage corresponds to the value shown on the appliance nameplate. The wrong voltage will damage the product.
- The product should always be grounded correctly. Only use a grounded power strip with a power rating greater than 1000 W.
- Leave at least 4 inches of (10.2 cm) clearance on all sides of the ice maker for proper ventilation.
- Do not attempt to disassemble, repair, modify, or replace any part of this product.
- Before using the ice maker for the first time or after moving it, please place the ice maker on a level surface and wait for 6 hours.
- After 6 hours in the proper position, the ice maker can be used normally.
- Before operation, we recommend cleaning the ice maker as outlined in the "Cleaning" section on page 16 of this manual.
- Do not turn the ice maker upside down, this may cause the compressor and/or refrigeration system to malfunction.
- Only use this product with potable/drinkable water, failure to do so is hazardous to users' health.
- Do not use hot water in this product.
- Always use water that is under 86 °F (30 °C).
- Do not immerse any part of the product into water, or touch the plug with wet hands.

- To avoid frostbite, do not touch the ice-making parts while in use.
- This product should not be used outside, in hot or poorly ventilated rooms, or in flammable and corrosive environments.
- Always use this product on a dry, even, and stable surface.
- The incline angle of the ice maker cabinet should not exceed 45° during transportation or use.
- Do not allow children or persons who lack experience and knowledge to use the product.
- When not in use, please drain the water tank and dry the product with a clean towel. Then, store it in a dry and well-ventilated place.
- Only use the mechanical devices and alternative methods provided by the manufacturer to accelerate the defrosting process.
- This product can only be used in homes and other similar settings.
- Before placing the ice maker down, ensure the power cord is not damaged or stuck inside the machine.
- Do not place multiple portable socket-outlets or power supplies at the rear of the product.

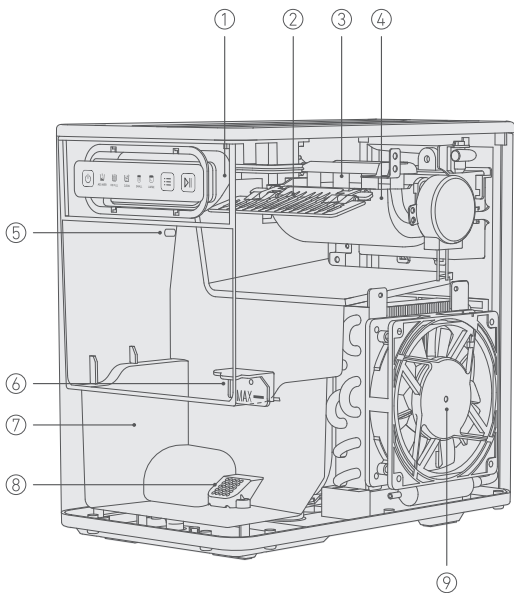
PACKAGE CONTENT

Ice Maker	× 1	User Manual	× 1
Ice Scoop	× 1	Warranty Card	× 1

DIAGRAM



- ① Control Panel ② Ice Basket ③ Heat Dissipation Vent
- ④ Power Cord ⑤ Drain Hole ⑥ Drain Plug
- ⑦ Ice Scoop



① LED Light

② Ice-Producing Port

③ Ice-Making Part

④ Ice-Making Box

⑤ Infrared Sensor

⑥ Max Water Level

⑦ Water Tank

⑧ Filter

⑨ Fan

SPECIFICATIONS

Ice-Making Time	6-10 Mins
Ice Basket Capacity	1.6 lbs (750 g)
Water Tank Capacity	950 ml
Electrical Rating	AC 120 V/60 Hz/1.5 A (US/CA/MX) AC 220-240 V/50 Hz/0.8 A (UK/FR/DE/ES)
Power	110 W (US/CA/MX) 125 W (UK/FR/DE/ES)
Dimensions	Length 7.3 × Width 12.8 × Height 11.6 in (18.5 × 32.5 × 29.5 cm)
Weight	15 lbs (7 kg)
Refrigerant Amount	R600a/30 (+/-0.2) g

INSTALLATION

1. Open the package and take out all the accessories.
2. Place the ice maker vertically on an even surface.
3. Use a clean towel to wipe the water tank, ice basket, and ice scoop.
4. Keep the ice maker upright for 6 hours before the first use.

BUTTON FUNCTIONS

BUTTON & INDICATOR INSTRUCTIONS



Power Button

Press the button to turn the ice maker on/off.



Mode/Light Button

Mode function:

Press to switch ice modes, large ice or small ice.

Light function:

Press and hold the button for 3 seconds to turn the light off. Press and hold the button for 3 seconds to turn it on.



Start/Pause Button

Start/Pause function:

Press to start/stop ice making after selecting the desired ice-making mode.

Cleaning function:

Press and hold for 3 seconds to start cleaning mode, press it again to stop cleaning.



Water Shortage

ADD WATER

This indicator illuminates when the water level is low.



Full Ice Basket

ICE FULL

This indicator illuminates when the ice basket is full.



Large Ice Mode

LARGE

This indicator flashes when choosing the large ice mode.

After the machine starts making ice, the indicator will stay illuminated.



Small Ice Mode

SMALL

This indicator flashes when choosing the small ice mode.

After the machine starts making ice, the indicator will stay illuminated.



Cleaning Mode

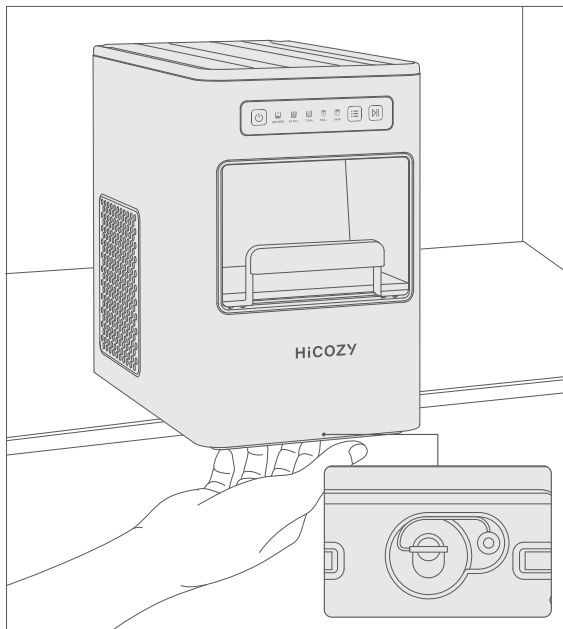
CLEAN

After starting the cleaning mode, the indicator will stay illuminated.

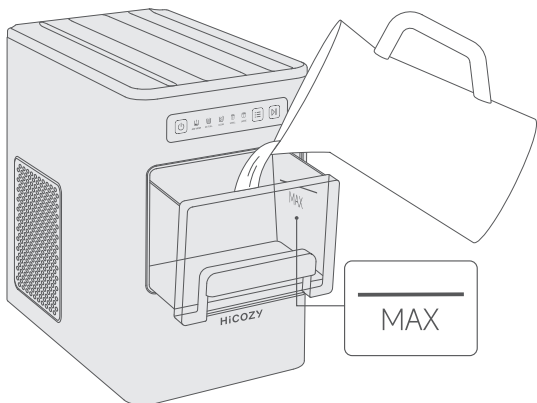
INSTRUCTIONS

ADD WATER

1. Place the ice maker upright for more than 6 hours before the first use.
2. Ensure the drain hole is blocked by the drain plug.



3. Pull out the ice basket and ensure it securely rests on the edge of its slot.
4. Slowly pour 950 ml of drinkable water into the ice basket.
(**Note:** do not exceed the MAX water level.)



5. Push the ice basket securely back into place.

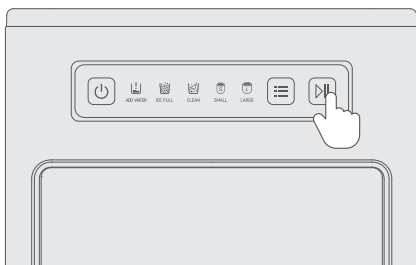
PLUG IN

1. Check that the power outlet's voltage corresponds to the value shown on the appliance nameplate.
2. After plugging in, all the indicators will flash for 1 second and then turn off.

Note: Do not use wet hands to plug in the machine. Keep the plug dry.

START ICE-MAKING

1. Press the Power Button to turn on the product.
2. Press the Mode Button to choose the desired ice size.
3. Press the Start/Pause Button to start making ice.

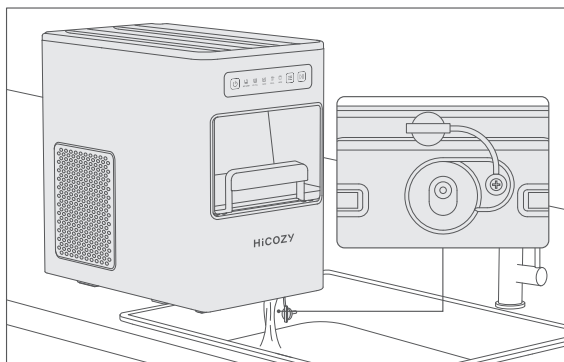


Note:

1. If the product has been idle for a long time or if using it for the first use, please refer to the “Cleaning” section on page 16.
2. It takes approximately 6-10 minutes to make ice. The duration may fluctuate based on the ice size, ambient temperature, and water temperature.
3. The ice may come out small in the beginning, this is normal. This is usually because the interior cooling pipes have not completely cooled yet. This is normal and will resolve after a few minutes.
4. The ice maker stops making ice after the ice basket is full. The product will resume making ice once the basket is no longer full.

DRAIN WATER

1. Disconnect the power plug before draining.
2. Carefully move the ice maker to an area appropriate to drain water into, like a sink. Note: Move it evenly to avoid falling.
3. Disconnect the drain plug and ensure the residual water flows into the appropriate area.



4. After the water tank is empty, securely plug in the drain plug. Use a clean towel to wipe the residual water.
5. Put the ice maker back.

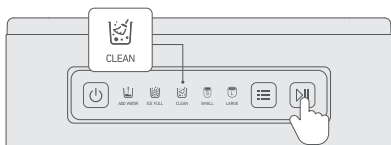
Drain out water in the following situations:

1. Always use fresh drinking water to make ice, excess water should be drained after every use.
2. When the product will be idle for a long time.

CLEANING

To keep your ice tasting fresh and your ice maker clean, we recommend cleaning your ice maker at least once per week.

1. Pull out the ice basket and add water to it. Then, slide the basket back in.
2. Press and hold the Start/Pause Button for 3 seconds, the cleaning indicator will illuminate and the cleaning mode will start. After 15 minutes, It will stop cleaning. The Start/Pause Button can be pressed to manually stop the cleaning.



3. Disconnect the drain plug after the cleaning has stopped. After it drains, tightly plug the drain plug back in.
4. Add fresh drinking water to the ice basket, activate the cleaning mode, and repeat these steps 2-4 times to ensure the machine is thoroughly washed.

Note:

1. If the tank is dirty, add some citric acid to clean it (please use the recommended ratio of your citric acid manual for cleaning).
2. Do not use organic solvents, boiled water, strong acids, or bases for cleaning.
3. If not in use for a long time, please wipe down the machine and keep its interior dry.

TROUBLESHOOTING/FAQ

THE ICE MAKER DOES NOT WORK

1. Check if the product is powered correctly.
2. Check if the water tank has sufficient water.
3. Check if the compressor works.

THE ICE MAKER LEAKS

1. Do not exceed the MAX water level when adding water.
2. Check if the drain plug is tightly plugged.

WITH SUFFICIENT WATER, THE PRODUCT DOES NOT PRODUCE ICE

1. Check if the water tank's filter is blocked.
2. Check if the compressor works.

THE FULL ICE INDICATOR ILLUMINATES WHILE THE ICE BASKET IS NOT FULL

The infrared sensor is blocked by ice, remove excess ice.

RECYCLING

This product contains a refrigerant, which under Federal Law must be removed prior to product disposal.

Legally dispose of the product according to the local regulations.

WARRANTY PERIOD

1-YEAR LIMITED WARRANTY FROM HiCOZY

If the ice machine fails due to a defect in materials or workmanship, during the limited one-year warranty, HiCOZY will either replace your product with a new or remanufactured product or refund the purchase price of the product at HiCOZY's sole discretion.

What HiCOZY will not cover:

- Service trips to your home.
- Improper maintenance.
- Replacement house fuses or resetting of circuit breakers.
- Incidental or consequential damage caused by possible defects with this appliance.
- Labor and other charges to install and/or remove the product.

Each HiCOZY Ice Maker will be free from defects in material and craft. This warranty does not cover damage from neglect, misuse, contamination, alteration, accident, or abnormal conditions of operation or handling. This warranty covers the original purchaser only and is not transferable.

HiCOZY always wants to provide our customers with excellent products and customer service.

Questions or concerns? You are welcome to contact us via support@hicozy.com.

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