

# HiCOZY

## USER MANUAL

ICE MAKER

HIM-B1



VERSION: 1.0

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## Introduction

This product is intended to make ice balls, and cool down liquor and other beverages for maintaining flavor. It works great in living rooms, kitchens, bars, banquets, and more.

Please read and follow all of the following instructions before operating this machine, and keep this manual for future reference. We hope you enjoy your new HiCOZY Ice Maker!

Thank you again for choosing HiCOZY.

If you have any questions or concerns regarding your product, please contact us at [1-866-444-2699](tel:1-866-444-2699) or [support@hicozy.com](mailto:support@hicozy.com).

Please thoroughly read and understand this manual before using the product; keep it for future reference.



Warning: Risk of fire/flammable materials.

## Precautions

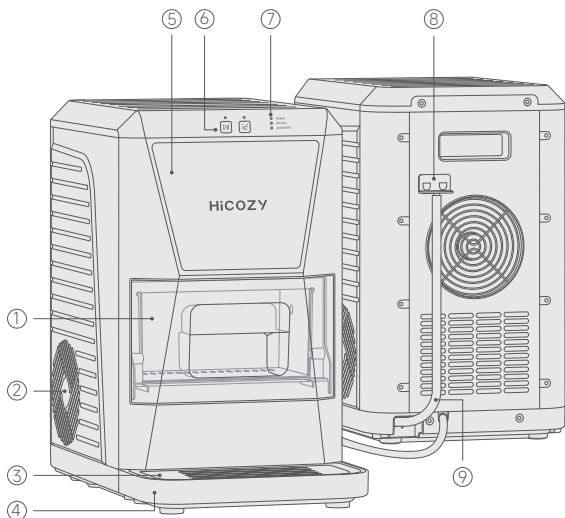
- If the water temperature is too high or too low, the quality of the ice balls will be affected. To manufacture quality ice balls faster, we recommend adding drinking water between 59°F-77°F (15°C-25°C) to the water tank.
- Both the quality of the ice balls and the time it takes to make ice are easily affected by the water temperature, ambient temperature and voltage; these variations are normal.
- To ensure stable compressor operation when using the ice maker for the first time, keep the product standing for at least 4 hours before initial use; after moving the product, it also needs to stand for 4 hours.
- Please use safe drinking water in the product, as the unhealthy water quality may cause injury or sickness.
- It is normal that the surface of the ice balls may be slightly raised or depressed due to the flow of water during the production.
- During the ice-making process, if the machine is turned off, it will automatically defrost. Once defrosting is complete, proceed with cleaning, draining, and storing.
- After adding water and noticing an increase in temperature, it is normal for the first two rounds of ice balls to exhibit ice remnants or indentations.
- During the ice-making process, if no air is coming from the vent, the ice maker is in defrost mode. It is not recommended to open the ice basket while defrosting is in progress.
- If the water pump is making noise, first check if there is enough water in the tank. You can also try removing and reinserting the ice basket to reduce the noise.



- As new products need to be cleaned before use, please follow the method outlined in the "Cleaning" to clean it.
- To ensure the quality of the ice balls, we recommend operating the machine in an environment of 50°F-86°F (10°C and 30°C). Once the temperature is too high or too low, the quality of the ice balls will be affected.
- In order to ensure the fresh taste, please promptly use the finished ice balls, as they may melt.
- The ice balls are usually immersed in water when making. It is normal for there to be water on the surface.
- Do not add hot water above 86°F (30°C) into the machine at the maximum.
- This product shall be properly grounded. Please use a power strip with a grounding plug, the rated power of the plug must be greater than 1000W.
- It is prohibited to put your hands into the ice maker parts during use, as it may cause injury.
- If prolonged inactivity is anticipated, please empty any residual water from the water tank, dry the product with a clean towel, then store it in a dry and ventilated environment.
- Please use products in a dry, flat, stable environment.
- Before use, always ensure that the power source's voltage range matches the one specified on the machine's nameplate, the power cord plug matches the socket, and that the socket is properly grounded.
- Do not use this product if the power cord or socket is damaged, or if any other electrical components are faulty.
- Do not use an extension cord to connect this product to an extension cord.

- Do not place this product upside down or tilt it over 45°.
- Do not repair or disassemble this product by yourself.
- Do not expose the power cord plug or air outlet to water. Never immerse the machine in water or other liquids, doing so may cause an electric shock.
- Always keep your hands dry when plugging in or operating the product.
- Disconnect the power plug when the product is not in use or while cleaning. To prevent injury or damage, please hold the plug rather than the cord when unplugging.
- Keep the product away from ovens, electric stoves, and other heat sources to prevent accidents.
- For effective heat dissipation, ensure the product is kept at least 3in away from other items.
- Use only recommended or specified accessories, do not use this machine for purposes other than those specified.
- Limit the frequency of starting the product to at least 5-minute intervals. Excessive restarting will damage the compressor.
- This product is intended for home or indoor use only and should not be operated outdoors.
- Never insert metal sheets or other conductive materials into the machine. Doing so may cause a fire or short circuit.
- This machine should not be operated by individuals (including children) with poor physical strength, reduced mental faculties, or lack of experience and knowledge unless they are under appropriate supervision or instruction.
- Do not attempt to speed up the defrosting process using other machines or methods.

## Diagram



① Ice Basket

④ Drip Tray

⑦ Indicator

② Heat Emission Hole

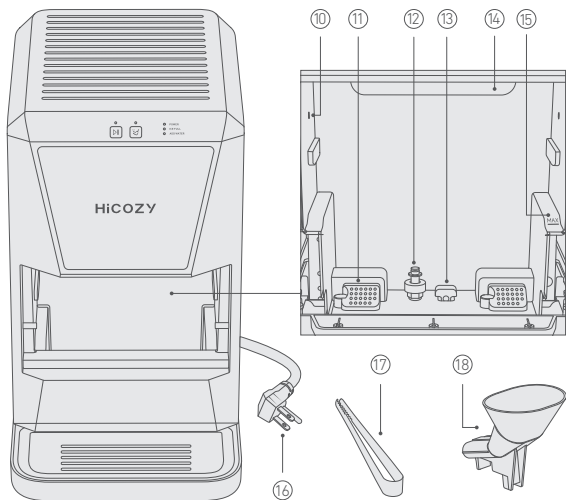
⑤ Decorative Sheet

⑧ Drain Pipe Plug

③ Drip Tray Lid

⑥ Button

⑨ Drain Pipe



⑩ Infrared Device

⑪ Water Inlet/Filter Screen

⑫ Water Level Sensor

⑬ Water Outlet

⑭ Ice Making Device/Ice Outlet

⑮ MAX Water Line

⑯ Power Cable

⑰ Ice Tong

⑱ Water-Filling Funnel

## Specifications

Model	HIM-B1
Duration of Manufacturing	40-70mins
Capacity of Ice Container	8-10pcs
Capacity of Water Tank	44oz (1300ml)
Working Voltage	AC120V 60Hz 1.5A (US/CA/MX)
Refrigerant/Refrigerant Amount	R600a/0.9oz (25g) (US/CA/MX)
Power Consumption	100W (US/CA/MX)
Product Weight	23.9 ± 2.2lbs (10.7kg ± 1kg)
Product Dimension	9.8 (L) × 13.4 (W) × 16 (H) in (25 × 34 × 41cm)

## Package

Ice Maker	× 1	Water-Filling Funnel	× 1
Ice Tong	× 1	User Manual	× 1
Drip Tray	× 1	After-Sales Card	× 1

# Installation

- After removing the product from its packaging, take out all its accessories.
- After placing the ice maker upright on a flat table, install the drip tray in front of the ice maker.
- Use a clean towel to wipe the water tank, ice container, water-filling funnel, ice tong, and drip tray.
- Before using the ice maker for the first time, keep it standing for 4 hours before use.

## Functions

### Buttons



Ice Making Button

Start ice making by pressing this button. Stop ice making by pressing it again.



Clean Button

Start cleaning by pressing this button once. Stop cleaning it by pressing it again. To enter this mode, you must first pause the ice-making process.

## Indicators

### • **POWER** Power Indicator

After powering on, the white indicator will always on.

### • **ICE FULL** Ice Full Indicator

After the ice container is full, the Ice Full indicator will illuminate white.

### • **ADD WATER** Add Water Indicator

When the water level in the water tank is too low, the orange Add Water indicator will illuminate orange.



### Ice Making Mode

After the ice making mode is enabled, this indicator will illuminate white.



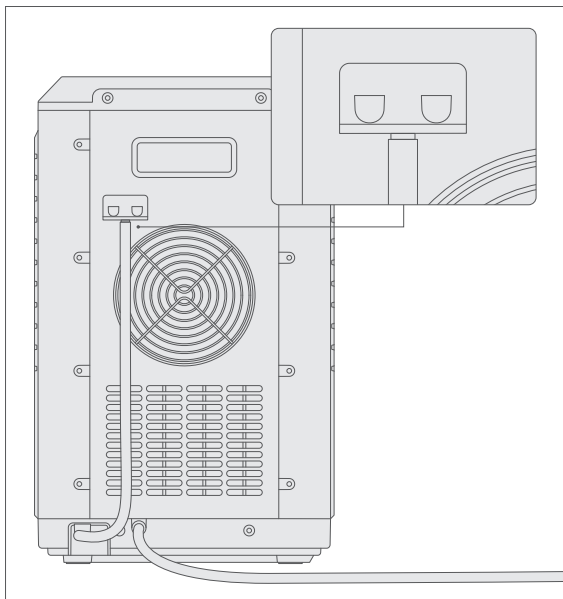
### Cleaning Mode

After the cleaning mode is enabled, the cleaning indicator will illuminate white.

# Using the Unit

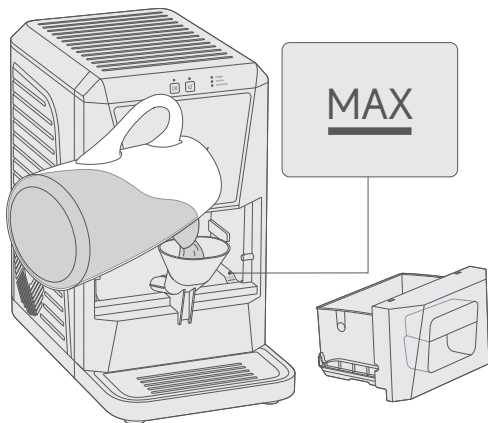
## Add Water

1. When using the ice maker for the first time, keep it standing upright for at least 4 hours.
2. Ensure that the drain pipe plug is tightly plugged and check whether there is any debris in the water tank and ice container.





3. Remove the ice container, attach the water-filling funnel to the tank, and slowly pour clean water of 44oz (1300ml) into the tank (keep the water below the MAX water level line).



## Power On

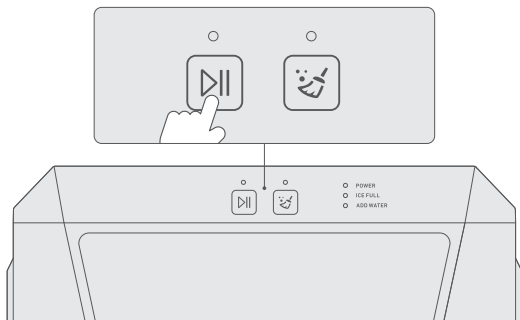
1. Check whether the supply voltage is consistent with that of the product nameplate.
2. After connecting to the power supply, all the indicator lights will flash for 1 second and then go out. The power light normally on indicates whether or not the machine is functioning normally.

### Note:

Do not connect to the power supply with wet hands. Instead, please keep the plug dry.

## Start Ice Making

Press the Power Button to start ice making.

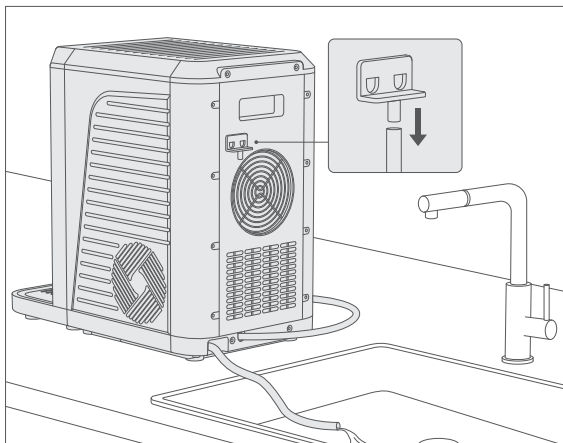


### Note:

- For first time use, or for the product of prolonged inactivity, please follow the “Cleaning” section to complete the cleaning process prior to use.
- It will take 40-70 minutes for a full ice-making cycle to complete. The actual time varies depending on the water temperature, ambient temperature, and voltage.
- As the internal piping is not completely cooled during the first few rounds of ice making, the ice balls may have a bulge or depression in their surface. This is a normal phenomenon.
- Once the ice container is full, the ice machine will automatically stop running. If the ice balls melt, the product will automatically start re-making the ice.

## Drainage

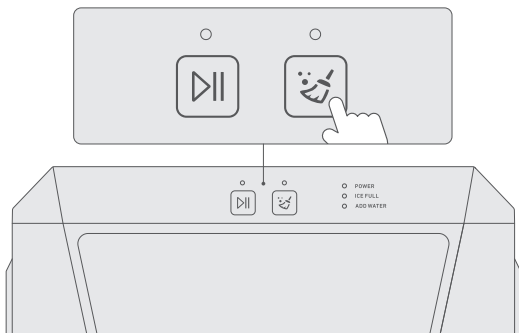
1. Before draining, first disconnect the power supply.
2. Move the ice maker flat to a nearby place with water catching devices such as a sink (**Note:** place the product on a smooth, stable surface to prevent it from falling and breaking).
3. After unplugging the drain pipe plug, the residual water from the tank will flow into the water sink.



4. After the water tank is empty, plug the drain pipe plug into the drain pipe, and wipe away the residual water in the water tank with a clean towel.
5. Put the ice maker back.

## Cleaning

- In order to maintain the fresh taste of the ice balls and the hygiene of the ice maker, we recommended cleaning the ice maker once a week.
  - Take out the ice container, add water and citric acid of appropriate amount into the water tank (please refer to the User Manual to citric acid for the specific ratio. As this product does not contain citric acid, you need to buy it yourself).
1. After adding water, click the Clean Button in the standby state. Then, the cleaning indicator light will illuminate and the machine will enter the Clean Mode. After about 3 minutes, the product will automatically stop (you can press the Clean Button at any time to manually stop the cleaning. However, you cannot enter Clean Mode while the ice-making process is ongoing.)



2. After the cleaning cycle is completed, pull out the drain pipe plug to drain the waste water. Then plug the drain pipe back in tightly.
3. Re-add clean water, and then perform the Clean Mode again for 2~4 times to ensure no residual cleaning agent is present.

**Note:**

- If any water enters the product's internals, the risk of damage or personal injury is greatly increased.
- After adding the cleaning agent, it is not allowed to make ice under the Ice Making Mode as this may damage the internal parts.
- Do not use organic solvents, boiling water, strong acid, or alkali for cleaning.

# Troubleshooting

Thank you again for choosing HiCOZY.

The following lists common product problems and solutions. If you can't troubleshoot the problems by yourself during use, please contact us at **1-866-444-2699** or [support@hicozy.com](mailto:support@hicozy.com).

## **The product fails to make ice**

- Check whether the product is powered correctly.
- Check whether there is enough water in the tank.
- Check whether the compressor works.

## **Water leakage**

- Do not exceed the MAX water level when adding water.
- Check whether the drain pipe plug is plugged tightly.

## **Water tank has water, but the machine fails to make ice**

- Check whether the filter screen of the water tank is blocked.
- Check whether the compressor works.
- As it is difficult to make ice in low-temperature environments, ensure that the product works in environments above 50°F (10°C).

## **The ice container is not full of ice, but the “ICE FULL” indicator light is on**

Check whether the infrared device inside the water tank is blocked. If any, you need to clear the sundries in time.

**Water tank has water, but the “ADD WATER” indicator light is on**

Check whether the water level sensor is damaged or blocked by sundries. If any, clean them in time.

**It takes more than 2 hours to make ice, or fails to make ice**

Check whether the water temperature is lower than 86°F (30°C) and the ambient temperature is lower than 86°F (30°C). The overtemperature will prolong the time of ice making.

## Recycling

This product contains a refrigerant that must be removed before disposal, as required by Federal Law.

Please ensure the product is disposed of in accordance with local regulations.

## Warranty Period

**1-year warranty and free returns within 30 days for any reason from HiCOZY.**

If the ice maker due to a defect in material or workmanship during the 1-year limited warranty, HiCOZY will, at its sole discretion, either replace your product with a new one or issue a refund of the purchase price.

**The warranty service shall not cover the following:**

- Service trips to your home.
- Improper maintenance.
- Replacement of house fuses or resetting of circuit breakers.
- Incidental or consequential damage resulting from possible defects in the appliance.
- Labor and other charges related to the installation and/or removal of the product.
- Any damage due to private disassembly.

Each HiCOZY Ice Maker is guaranteed to be free from defects in materials and workmanship.

This warranty does not cover damage resulting from neglect, misuse, contamination, alteration, accident, or abnormal operating or handling conditions.

It only applies to the original purchaser and is non-transferable.



## Thank You for Your Purchase!

HiCOZY is always looking forward to providing our customers with excellent products and customer services.

For any questions or concerns, please contact us.

We are glad to help you!

## Get in Touch

Call us: [1-866-444-2699](tel:1-866-444-2699)

Mon to Fri, 9:00am to 5:00pm, PT

Email: [support@hicozy.com](mailto:support@hicozy.com)

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